



Meeting the Mandate: How Infinite Campus Turned the ADA Title II Deadline into a Software Development Strategy



Summary

Faced with regulatory pressure and a rising demand for accessible digital tools, Infinite Campus—a leading student information system (SIS) provider—knew it needed to move quickly to ensure its platform met ADA Title II compliance requirements. By partnering with Allyant, Infinite Campus transformed a legal mandate into a structured, strategic initiative—embedding accessibility into its development culture and using the VPAT® not as a checkbox, but as an evolving roadmap for software success.

Key Highlights

- **Objective:** Navigating ADA Title II compliance with limited internal accessibility expertise
- **Solution:** Partnered with Allyant to audit the platform, prioritize remediation, and train internal teams
- **Products Used:** Allyant's Platform with built-in Knowledge Base and Help Desk support, training, VPAT / ACR services
- **Results:** ADA Title II compliance, faster issue resolution, increased accessibility fluency, real-time VPATs used as a product roadmap
- **Impact:** Competitive differentiation, improved sales opportunities, accessibility now embedded into the software development lifecycle—on par with performance, security, and scalability

Objective

Infinite Campus, the leading student information system (SIS) provider, faced increasing pressure to make its platform more accessible. With the 2026 ADA Title II compliance deadline looming—and an uptick in requests from states and school districts seeking accessible digital tools—the company recognized a clear need: prioritize accessibility, not just as a legal requirement, but as a core part of its product strategy.

Yet, the path ahead wasn't straightforward. Accessibility was not fully embedded in Infinite Campus' development culture, and the team needed help to efficiently identify, prioritize, and remediate accessibility issues throughout their software.

According to **Tim Iacono**, Infinite Campus' Agile Program Manager, "We needed a partner to help identify accessibility issues, explain why those issues didn't meet accessibility guidelines, and show us how to correct them, ensuring we were meeting compliance requirements."



Tim Iacono

Agile Program Manager | Infinite Campus

LinkedIn 



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Solution

Infinite Campus partnered with leading accessibility solution provider **Allyant** to strengthen its software accessibility efforts. The first order of business was a platform audit. And the first audit revealed several issues.

“The audit results were very helpful,” Iacono adds. “We reviewed the results and prioritized remediation efforts based on improvements for our end users—the staff, students, and parents, using our products.”

With audit results delivered in Allyant’s intuitive platform, Infinite Campus could more easily group issues by severity. And with the platform’s built-in Knowledge Base and Help Desk, the team had access to documented code-specific guidance for each identified issue, as well as expert live support when needed.



With these resources, the Infinite Campus team became increasingly knowledgeable when it came to writing accessible code. And as additional flows were identified and audits requested, the results continued to improve.

Iacono says, “The number of new accessibility issues quickly plateaued, and our team was addressing the issues faster. This was a direct reflection of Allyant’s infrastructure and support—helping us get smarter at writing accessible code at the onset, and more comfortable correcting new issues that surfaced.”

Results

Infinite Campus ultimately needed a VPAT—or Voluntary Product Accessibility Template—the globally accepted document that captures an accurate state of software accessibility. The completed VPAT is an Accessibility Conformance Report (ACR).

But Infinite Campus wisely wanted to keep its VPAT / ACR continuously up to date to reflect its platform's most up-to-date state of accessibility. Instead of treating the VPAT as a box-checking exercise to satisfy the latest RFP request, it serves as a roadmap. As their products continuously evolve, new audits reveal where improvements might be needed, guiding design and development teams to prevent and/or remediate issues.

“With Allyant, our VPAT is now a reflection of meaningful progress,” adds [Mike Gjersvig](#), an Infinite Campus Product Manager. “They helped us understand what makes a VPAT credible and how it supports both compliance and customer trust.”

Ultimately, what started as a software accessibility template resulted in organizational transformation. Not only does Infinite Campus' platform meet ADA Title II requirements well ahead of the deadline, but the ongoing audit / remediation process ensures the team prioritizes accessibility early and often in its software development lifecycle.

Now, Infinite Campus prioritizes accessibility in the same way it prioritizes product performance, security, and scalability. A commitment its buyers—and their end users—rely on.

“At the end of the day, we develop software for people to use, and our company is committed to doing everything we can to ensure our products are as inclusive as possible for as many users as possible,” adds Iacono.

Table 1: Success Criteria, Level A

Criteria	Conformance	Remarks and Explanations
1.1.1 Basic Text Content (Level A) All text is as follows: • Readable Content (WCAG) • 1.1.1 (WCAG Success Criterion) • 1.1.2 (WCAG Success Criterion) • 1.1.3 (WCAG Success Criterion)	Web: Electronic Docs: Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
1.1.2 Audible Content and Visible Content (Level A) All content is as follows: • Readable Content (WCAG) • 1.1.1 (WCAG Success Criterion) • 1.1.2 (WCAG Success Criterion)	Web: Electronic Docs: Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
1.1.3 Content Contrast (Level A) All content is as follows: • Readable Content (WCAG) • 1.1.1 (WCAG Success Criterion) • 1.1.2 (WCAG Success Criterion)	Web: Electronic Docs: Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
1.1.4 Audio Description in Media Alternates (Level A) All content is as follows: • Readable Content (WCAG) • 1.1.1 (WCAG Success Criterion) • 1.1.2 (WCAG Success Criterion)	Web: Electronic Docs: Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
1.1.5 Text and Media Alternates (Level A) All content is as follows: • Readable Content (WCAG) • 1.1.1 (WCAG Success Criterion) • 1.1.2 (WCAG Success Criterion)	Web: Electronic Docs: Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:

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Mike Gjersvig

infinite Campus Product Manager | Infinite Campus

[Linked in](#)

Beyond the Case

Infinite Campus implemented a structured internal system to help prioritize accessibility, and offers these tips for others to create a sustainable, scalable program:



Secure **executive buy-in** to establish accessibility as an organizational priority



Create a **core leadership team** to drive strategic direction and training



Establish a **cross-functional champion group** to bridge product, engineering, and QA



Secure an expert solution provider like Allyant and **schedule weekly check-ins** to triage findings, validate remediations, and ensure ongoing progress



Share **resources** to support internal learning and continuous improvement



Open **communication channels** to enable real-time discussion and visibility

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- Mike Gjersvig, Product Manager, Infinite Campus

“Working with Allyant helped our team make accessibility a priority—not just treat it as a compliance checkbox. They helped us build more internal support and strengthen our program.”

- Tim Iacono, Agile Program Manager, Infinite Campus

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